



An Affiliate of UnityPoint Health

1000 West Lincoln Way | Jefferson, IA 50129



An Affiliate of UnityPoint Health

ALWAYS FALL 2023 CARING

Family Medicine Clinic Adds Technological Options for Ease of Patient Access

Healthcare Management Tools at Your Fingertips

Scheduling and checking in for an appointment, access to lab and medical reports, requesting refills and paying a bill are just a few of the convenient features recently enhanced by Greene County Medical Center and the Family Medicine Clinic.

"My UnityPoint is a patient portal that utilizes the MyChart app," explained Clinical Informaticist, Denise Promes. The app can be downloaded to any mobile device for access to pertinent health information."

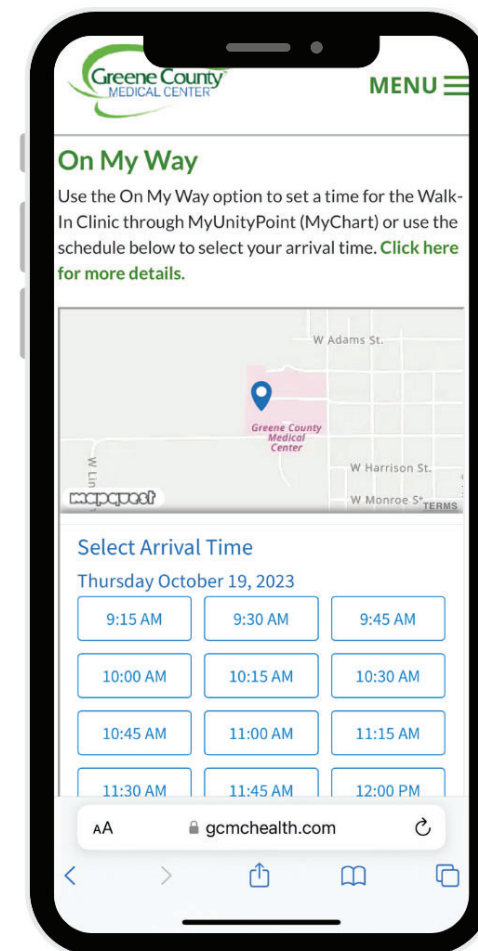
Patients can fill out the necessary paperwork prior to an appointment and the information will flow seamlessly into their chart; putting even more control in their hands. The Family Medicine Clinic has introduced iPads, which can be used at check in to register for the patient portal, whether patients are at the clinic for a routine

appointment or a walk-in visit.

"We are also offering another convenient service for those who wish to schedule a time to be seen at our Walk-In Clinic," Promes added. "On My Way appointment times can be selected from 7 a.m. to 4:30 p.m. that day with just a few simple steps."

Access to On My Way is available through My UnityPoint by logging in, selecting Find an Urgent Care and clicking on the Family Medicine Walk-In Clinic. Select a time, fill out the appropriate boxes and hit submit.

Greene County Medical Center is also pleased to announce the launch of a new website design that integrates even more user-friendly features than ever before, like On My Way scheduling. Just log on to gcmchealth.com and click on the green Walk-In Clinic Schedule Here button at the top right of the screen.



If you have questions about My UnityPoint or the On My Way scheduling feature, contact the Family Medicine Clinic at 515-386-0500.

HAVE YOU MET YOUR DEDUCTIBLE?

If so, it is a great time to schedule elective surgeries and procedures!

Talk to your provider at Greene County Family Medicine Clinic | 515-386-0500



Flu Shots AVAILABLE NOW!

Greene County Medical Center has many options available for getting a flu shot.



- Call the Family Medicine Clinic to schedule a nurse visit | 515-386-0500
- Visit the Walk-In Clinic
- Get it at your scheduled appointment
- Schedule an appointment with Greene County Public Health | 515-386-3228

SUPPORT GREENE COUNTY MEDICAL CENTER BY BEING A GREENE BACKER

Your Name: _____

Address: _____

City/State/Zip: _____ Phone: _____

Email Address: _____

Direct Contribution: \$500 \$250 \$100 Other \$ _____

Name(s) to be recognized as a **GREENE BACKER** _____

Please direct my gift to the following:

- Multi-use Ultrasound
- Pain Clinic Support
- Area of Greatest Need
- Healthcare scholarships for local high school seniors

Thank you for your gift! Please return this form with your check (if applicable) to:

Greene County Medical Center Foundation
1000 West Lincoln Way, Jefferson, IA 50129

QUESTIONS?
Call 515-386-0108



SCAN TO DONATE ONLINE
OR TEXT GREENEBACKER TO 41444

A Message from Our CEO

Thankful for Regional Support of our Mission to be *Always Here, Always Caring*

As the calendar turns to fall and we think of the holiday season before us, it's natural to reflect on the past year. I am proud of our Team and their excellence in providing patient-centered care; and I am humbled and grateful for the community support of our mission to be *Always Here, Always Caring*.

The Greene County Medical Center Fiscal Year 2023 ended on June 31 with numbers showcasing the trust you place in us to meet your healthcare needs.

We are pleased to see increases in patient service and satisfaction with admissions in Acute, Skilled, Hospice, Hospitality and Observation up. There also continues to be strong support of our new Extended Care program and Independent Senior Living Community, Ever Greene Ridge.

The Family Medicine Clinic reports a 10% rise in procedures, while our Behavioral Health services are up nearly 7%. And since opening in January of 2022, the Pain Clinic continues to

expand services and scheduling. Now offering appointments at least four times per month, the number of patients seen went up from an average of 27 per month to 44. Patient procedures also rose from an average of slightly over 8.5 per month to nearly 19. We are confident these numbers will continue to grow with new pain relief treatment options coming yet this year.

However, the most important area of growth is in our connections with the communities we serve. The end of the pandemic brought more opportunities for us to engage with and support the many great organizations, events and educational opportunities surrounding us. Our Team Members are passionate about what they do and about sharing their expertise in ways that better the lives of all residents. After all, Greene County and the surrounding areas are our homes too, and we are proud to play a role in making it one of the best places to live, work and play in our state.

Greene County Medical Center Executive Team



Chad Butterfield
Chief Executive Officer



Mark Wall
Chief Financial Officer



Dr. Laurie Connolly
Chief Medical Officer



Amanda Lass
Chief Nursing Officer

2023 Foundation Donors

Greene Backer Donations

Laurie Bruck
Chad & Tammy Butterfield
Jim & Jeanne Daubendiek
Grow Greene County
Pete & Nancy Houska
Home State Bank
Marlene Larson
Hy-Vee Jefferson

Employee Casual for a Cause Donations Supporting Healthcare Scholarships

Tasha Pierschbacher

Memorials

In Memory of Alice Shriver

Connie Allensworth
Lois J Clark
Carolyn Houk
Doug & Sue Rieder
William & Donna Sutton
Marileen Wright

In Memory of Ed Lawson

Bill & Martha Monroe

In Memory of Anna Eckhardt

Mark & Mavis Sawhill
Family & Friends of Anna Eckhardt

In Memory of Elaine Saliger

Greene County Public Health
Steven & Linda Smith

In Memory of Nola Wilson

Carolyn Houk

In Memory of Marilyn Shearman

Andrew & Cindy Kail
Steven & Linda Smith

In Memory of Sarah Byrns

Connie Allensworth

In Memory of Steve McCoy

Bill & Martha Monroe

In Memory of Jack Anderson

Bill & Martha Monroe

In Memory of Mary Jo Burchfield

Andrew & Cindy Kail

In Memory of Elaine Wiggins

Andrew & Cindy Kail
Jacque & James Andrew
Steven & Linda Smith

In Memory of Dorothy Rueter

Alan & Kate Neese
Roger & Judy Wessling

In Memory of Ruth Feldmann

Jan & Roger Aegerter
Jacque & James Andrew
Mike & Kathy Bravard
L C Brelsford
Doug & Karen Carman
Roger & Carole Custer
John & Nancy Gerken
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BE A GREENE BACKER

The Benefits of Impactful Giving

Over the past year, Greene County Medical Center Foundation donors have been directly responsible for growth in services and programs for the benefit of more patients.

One of the most successful examples of this impactful giving is the medical center's Pain Clinic. Since its inception in January of 2022, the Foundation has assisted with equipment and program needs, and is extremely pleased with the clinic's extraordinary growth. Providers are performing nearly 20 more procedures and seeing 40 more patients per month than in 2022 and now offer appointments at least four days every month.

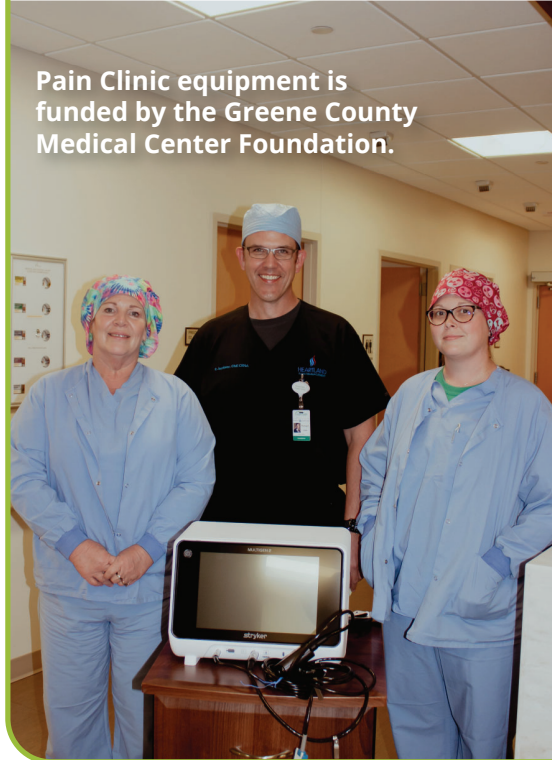
Thanks to the generosity of our donors, services continue to expand with new treatments coming yet this fiscal year for migraine, neck and back pain treatments. "We are thrilled with the continued growth of this necessary regional service," said Foundation Director, Nancy Houska. "What a phenomenal impact donors have made; increasing the quality of life and bringing relief to the hundreds of patients referred every year. We are humbled to partner with you in the important role of bringing pain relief to so many."

The Foundation is a pivotal fundraising arm of Greene County Medical Center, which is a not-for-profit public corporation, created to serve all residents of the region. However, for every Medicare or Medicaid service provided, the medical center receives a reimbursement of less than fifty cents on the dollar. Those rates combined with the more than \$163,000 in Charity Care and over \$355,000 in bad debt write-offs in the past fiscal year, showcases just how important the generosity of businesses and individuals is in meeting our local healthcare needs.

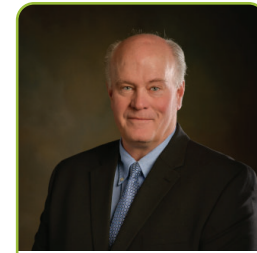
You can make an impact at Greene County Medical Center through your donation to the annual Greene Backer campaign. **Giving is as easy following the instructions on the back page of the newsletter or contacting Houska at 515-386-0108.**

Thank you for supporting the medical center by receiving care locally and being a Greene Backer!

Pain Clinic equipment is funded by the Greene County Medical Center Foundation.



Family Medicine Providers



Dr. Thomas Fagg
Family Medicine



Diana Smith
DNP
Family Medicine



Sara Fleecs
ARNP
Family Medicine



Julie Nielsen
ARNP
Family Medicine



Mary Pedersen
ARNP
Family Medicine

Behavioral Health Providers



Heather Wilson
DNP, PMHNP-BC
Behavioral Health



Bonnie Riphagen
LMSW
Behavioral Health

Greene County Family Medicine Clinic

1000 W Lincoln Way, Suite 100
Jefferson, IA 50129

515-386-0500

• Walk-In Clinic Hours

Monday - Friday | 7 AM - 4:30 PM

Behavioral Health

1000 W Lincoln Way
Jefferson, IA 50129

515-386-2488

Specialty Providers



Diana Smith, DNP
Occupational
Medicine
515-386-2488



Dr. Jeffrey Wahl
Orthopedics
515-386-2488



Dr. Kelsey Sukovaty
Podiatry
515-386-2488



Diana Smith, DNP
Cosmetic Clinic
515-386-2488



Dr. Josh Smith
General Surgery
515-386-2488

Visiting Specialists

Audiology
Dr. Courtney Thayer
515-499-8622

Cardiology
Dr. Craig Stark
515-386-2488

Cataracts
Dr. Logan Vincent
800-642-6605

Dermatology
Savannah Lanpher,
ARNP
515-965-6839

**Electrodiagnostic
Medicine**
Dr. Todd Troll
515-386-2488

Gastroenterology
Dr. Thomas Martin

Referral Required
515-386-2114

Orthodontics
Dr. Andrew Shelly
888-573-8351

Pain Clinic
Dr. Rich Jacobson
Dr. Keith Barnhill
515-386-2114

Urology Clinic
Dr. Trevor Wild
Referral Required
515-386-2114

Vascular Surgery
Dr. Nick Southard
515-875-9090

226
PAIN CLINIC
PROCEDURES
7/2022 THROUGH 6/2023

CHARITY CARE
↑ 40%
2021 TO 2022

\$1M+ IN BAD DEBT
WRITE-OFFS
SINCE 2020



SCAN TO DONATE
FOR QUESTIONS OR TO MAKE A
DONATION, PLEASE CONTACT:
Nancy Houska, Foundation Director
515-386-0108



New Chief Nursing Officer Points to Education in both Her Short- and Long-term Goals

On June 26, Greene County Medical Center welcomed a new Chief Nursing Officer (CNO).

"We are excited for the addition of Amanda Lass to our Executive Team," said CEO, Chad Butterfield. "She brings more than 16 years of experience in direct care, 10 of those in senior-level nurse leadership."

Lass, who holds a Master of Science in Nurse Leadership and Management from Walden University as well as Nurse Executive Certification (NE-BC®), served for many years at Mary Greeley Medical Center in Ames before coming to Greene County Medical Center. The transition has been a positive one for Lass.

"The people here are amazing," she said. "Every employee has been so friendly and helpful. I felt like a part of the family right away. The Team here is doing wonderful things and delivering exceptional care."

With a patient-centered focus, Lass brings her expertise to patients in the Greene County area and strives for continual improvement in nurse leadership. "I want

Greene County to be the first choice for everyone in our community for their healthcare," said Lass. "Over the short-term, I would like to increase the education of our nurses. I believe there is additional training we could provide our nurses to help them be more confident in taking care of a variety of patients."

However, her educational goals don't stop for the short-term. Lass is looking down the road to the future of healthcare in Greene County. "I want a waiting list of nurses who want to be a part of our team," she said. "I want to increase the number of schools bringing nurses to the medical center for clinical experience. I want to get involved with local high schools and encourage students to go into healthcare and offer them an experience to see what Greene County Medical Center has to offer."

Lass is currently an Iowa Organization for Nursing Leadership (IONL) District A Representative, she sits on the IONL Professional Recognition Committee and is a member of the Great Iowa Nurses Board.



PUTTING PARENTS' MINDS AT EASE

BAGLEY FAMILY SAYS GREENE COUNTY MEDICAL CENTER TEAM CALMED THEIR FEARS IN LATE NIGHT EMERGENCY

It was about 1:30 in the morning following a steamy summer day when John and Kylie Carmichael of Bagley were awakened by their eldest son, Cooper, with words no parent ever wants to hear, "Corbin can't breathe."

Corbin, the couple's seven-year old son, had been diagnosed with severe allergies a couple of years prior. "He was just getting sick all of the time," explained John. "So we took him to an allergist and they tested him. That is when they figured out that he has a whole slew of allergies." Corbin was prescribed a daily medication and two inhalers, but on this particularly hot and humid day, it was going to take more than these to relieve the severity of this asthma attack.

"Corbin was struggling to breath and he couldn't even talk," John said. "A good way to describe it is that it sounded croupy, like he needed to sit in a steam bath to loosen things up."

Kylie told John to get Corbin to Greene County Medical Center's Emergency Department. And once inside those doors, there was immediate relief for the entire family.

"The doctor that was working knew exactly what to do," said John. "He started him right on a steroid and on a breathing treatment. The two nurses did great with Corbin too. They talked to him in terms he could understand about what they were going to do and how they were going to treat him."

John added this experience was different than others they have dealt with in the past few years. "They were able to put us at ease about our fears right away. They treated us like family," he said. **"We weren't just strangers off the street. I can't thank them enough for their knowledge and for getting us in right away. And if we wake up in the middle of the night and Corbin is having trouble breathing again, we will be going right back to Greene County Medical Center."**



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At Greene County Medical Center



An Affiliate of UnityPoint Health

One semi-private, female bed available!

Call or visit GCMHealth.com for more information.

515-386-0638





A Beacon of Hope & Healing

JEFFERSON MAN IS GRATEFUL FOR EXCEPTIONAL CARE AT GREENE COUNTY MEDICAL CENTER

Sixty-two-year old Duane Russell considers himself a pretty healthy individual. He has been a patient at the Family Medicine Clinic and Greene County Medical Center for the nearly three-quarters of his life he has lived in Jefferson, but never had any reason for a stay in the hospital...that is until this past July.

It was nearing time for a routine annual check-up, so when Duane's arm became swollen, he contacted his primary provider. It was learned that Duane was anemic and he was given an initial iron infusion before his colonoscopy and GI tests were scheduled for July 11. The first planned procedures for that day were without incident.

The surgical team surpassed his expectations and, "Exhibited a level of friendliness and assistance that brought me great comfort," Duane said. Once those procedures were complete, he was moved to a room for his second iron infusion. However, this time was dramatically different than the first.

"Within a minute and a half, I felt flush and my stomach was upset, then I passed out," he said. "My body unexpectedly rejected this infusion." The medical team flew into action, getting Duane into a bed and rushing the equipment needed into that room to begin treatment as soon as possible.

"It was in that vulnerable state that I witnessed the incredible power of divine intervention as God guided the ER team to my rescue," Duane said. "I am aware that all departments worked in harmony to ensure my well-being, conducting numerous tests

and procedures while I found solace in holding hands with God."

As the Greene County Medical Center team worked to get Duane stabilized, he said he gradually began to feel his body calming. He felt a sense of peace and gratitude envelope him and his wife, Pete, who had been by his side through the more than nine hour ordeal.

Duane not only wanted to thank his wife, he also expressed his heartfelt thanks to nurses Megan Bonney, whose quick thinking set everything in motion, and Chelsie Thompson who watched over him through that critical time, and to Dr. Phillip Barns, the Emergency Department physician who utilized his expertise in guiding him through this health emergency. But Duane's thankfulness did not stop there.

"I encountered an array of caring individuals whom I wish I could personally thank by name," he said. "All of them contributed to my healing journey. Throughout my visit, I witnessed the dedication and commitment of the multiple team shift changes. The seamless coordination and care provided by each member were nothing short of exceptional."

Not one to typically share personal experiences in a public platform, Duane felt it was important that he pass this information along, both for his faith and for the community to know about the exceptional care he received at Greene County Medical Center. "May you continue to be a beacon of hope and healing in our community," added Duane, "bringing comfort to countless others who find solace in your care."



New Provider for Greene County Medical Center's Occupational Medicine Program

Rochelle Guess' retirement leads to appointment of Diana Smith, DNP as new Occupational Medicine provider

After more than five years at Greene County Medical Center, Advanced Registered Nurse Practitioner (ARNP) and provider for the Occupational Medicine program, Rochelle Guess, announced her retirement effective at the end of September.

"We have been blessed to have Rochelle serve our business and community members for so many years," said Chief Medical Officer, Dr. Laurie Connolly. "We hope you join us in wishing Rochelle well in her retirement, and in welcoming Diana Smith to the position."

Smith holds a Doctor of Nursing Practice degree and is currently also a primary care and Cosmetic Clinic provider. She has worked with Guess for several weeks training, visiting area businesses and answering questions about this transition.

Connolly said she believes this change is a positive one as the service days and contacts will also be expanding. "Occupational service days will be expanded to Monday through Friday and we have enhanced clinical support for the program," Connolly explained.

"Scheduling will be done by clinic staff members, Jayne Peters and Laura Ballard, who are very familiar with the Occupational Medicine process. In addition, businesses can contact staff directly by phone or through a dedicated email address."

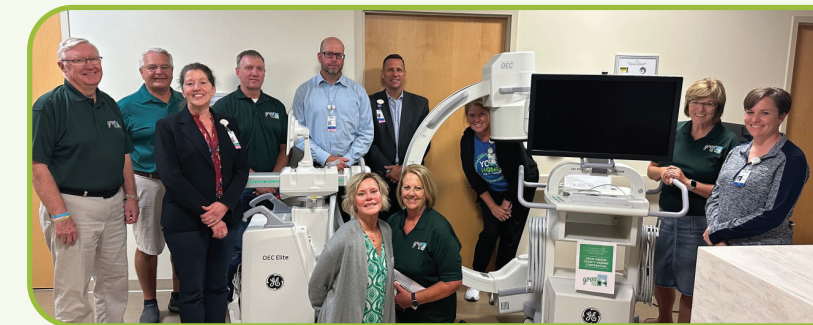
Contacting Occupational Health services at Greene County Medical Center is as easy as a phone call to 515-386-2488 or sending a message to the monitored email address at OccMed@gcmhealth.com.

Grow Greene County Donation Supports Purchase of Imaging Equipment at Greene County Medical Center

On April 4, Grow Greene County awarded over \$1.8 million in grants, which included \$81,500 to the Greene County Medical Center Foundation for the purchase of a new C-arm imaging machine.

The more than \$160,000 c-shaped device can be used laterally, vertically and at angles in between to aid in gallbladder removals, insertion of ports and for needle guidance. It is utilized by providers for Pain Clinic procedures and in Orthopedic and Podiatric surgeries.

"We are excited to have a machine of this caliber at Greene County Medical Center," CEO, Chad Butterfield, said. "The Pain Clinic has really been a large service line addition and we are happy to have this state-of-the-art imaging technology available for those patients and providers, as well as for our Orthopedics, Podiatry, Surgery and other services. We can't thank Grow Greene County enough for their support, it is amazing."



In an agreement with Wild Rose Entertainment, Inc., Grow Greene County Gaming Corporation receives five percent of the adjusted gross gaming revenue each year. Eighty-two percent of this is distributed to nonprofits and government and charitable organizations in Greene County with 18 percent going to Community Foundations of the six counties adjacent to Greene.

Greene County Medical Center is a not-for-profit subdivision of Greene County by the State of Iowa and the Foundation is the fundraising arm of the Medical Center.

Year in Review



The Greene County Medical Center Auxiliary donated a rowing machine to the Care Management Department.



2023 Partner of Nursing Award Winner, Tam Andre



2023 Foundation Golf Tournament



2023 DAISY Award Winner, Terri Rottinghouse



Cardiac & Pulmonary Rehabilitation moved to a newly renovated space on 2nd floor.



2022 Van Zelder Excellence Award Winner, Heather Booth



WHO 13's 2023 R/V stop in Jefferson



2023 Chamber Golf Tournament Team



2023 Bell Tower Parade



RAGBRAI



Food trucks to celebrate Hospital Week